

# Gator Trace Blue Stream Bulk Contract and Optional Upgrade Pricing

Included to Gator Trace residents as part of our bulk contract, paid as part of your Master fees:

## Fiber Optic TV Service:

- Digital Core Tier with 200+ channels
- Video on Demand
- High Definition
- Cloud DVR (record up to 6 shows at once; store up to 100 hours of recording)
- 2 set-top boxes and 2 voice remote controls  
(Note: Your own Amazon Fire TV Stick and/or Apple TV / Fire TV / Android TV can operate as fully functional set-top boxes for additional TVs if you have more than 2; or you can rent additional set-top boxes, which come w/a voice remote)
- TiVo & Android TV w/ Google Assistant

## Internet Service

- 200 Mbps x 200 Mbps industry-leading managed WiFi
- Business-grade fiber-connected modem / router (aka the ONT) included as part of your package

## Optional Services - Upgrade Pricing List

The following services that are **not** included as part of our Blue Stream bulk contract may be added by individual unit owners / renters as a retail upgrade and paid for on your own.

Services listed below are subject to change in availability and price and may be dependent upon underlying services. All prices shown are monthly rates and exclude surcharges / taxes.

### **TV Channel Upgrades**

Digital Plus Tier	\$19.95
Sports Plus Tier	\$11.95
HBO	\$20.95
Cinemax	\$10.00
Showtime	\$10.95
Starz	\$14.95
Encore	\$6.95
Starz + Encore	\$19.90
Blue Latino	\$11.95
TV Globo Int'l	\$19.95
RAI Italia	\$9.99
TVSMonde (French)	\$9.95

### **Additional Service & Equipment Upgrades**

Internet: 600 Mbps / 600 Mbps	\$25.00
Internet: 1 Gbps/1 Gbps	\$35.00
Phone service (land line)	\$19.95
Additional Set-Top Box	\$12.95

### **Additional DVR Hours & Concurrent Streams:**

DVR: 300 hours	\$5.00
DVR: 500 hours	\$10.00
6 concurrent streams	\$1.00/mo.
7 concurrent streams	\$2.00/mo.
8 concurrent streams	\$3.00/mo.
9 concurrent streams	\$4.00/mo.
Blue Stream home equipment protection plan	\$6.95/mo.
Paper billing charge (e-billing at no cost)	\$5.49/mo.
Late fee	\$16.50

## **Blue Stream Gator Trace: 772-362-7200**

Customer Service to start service, or for billing inquiries: Mon-Sat. 9 - 6 p.m.

Technical Support for service issues is 24/7. Blue Stream sends email notices about scheduled maintenance or downtime. If you experience repeated service issues, call **772-362-7200**, then Technical Support to resolve.

Learn the remote control, how to navigate the online Guide, and how to record and play programs: [click here for the online Quick User Guide.](#)